

1st Quarterly Report 2015-2016

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**Date Issued:**

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# Executive Summary

# Did You Know?

Hospital Perinatal Reviews are available to MNCYN partners every five years at no additional cost. These are conducted by the Perinatal Outreach Program Nursing Consultants and Medical Directors. A comprehensive report is provided, which highlights both leading practices, as well as opportunities for further enhancements.

The MNCYN Perinatal Capacity Assessment project represents a collaborative approach, focused on assessing regional capacity in light of historical, current and projected birth volumes in Southwestern Ontario. It aims to identify existing resource and service gaps, and provide a foundation for future planning. The initiative primarily targets the maternal-newborn populations through:

* Improvement in the perinatal retro-transfer process;
* Increase the appropriate utilization of Level II services for Level II mothers and infants, as opposed to transfer to Level III; and
* Prevent births with Level III acuity in Level I or II centres.

The Perinatal Capacity Assessment Project was completed on time and under budget. A final draft, including recommendations, was presented to the Regional Steering Committee in the spring of 2015. MNCYN is working closely with our LHIN partners to develop a dissemination strategy and plan the next key steps.

# MNCYN Paediatric Experiential Learning Agreement

MNCYN partner hospitals with inpatient paediatrics, have expressed concerns about their ability to train nursing staff in some key areas, which typically experience low volumes. They proposed a formal agreement with LHSC, whereby staff from the region would be able to obtain hands-on training in London, based on the organization's needs. Although this took some significant effort to complete, we now have an agreement which LHSC is prepared to sign, but only after it has been ratified by MNCYN partners. To date, only two regional partners have signed the agreement, which may not be sufficient at this point.

# MNCYN Data and Quality Improvement Committee

The MNCYN Data and Quality Improvement Committee is the first of its kind in Southwestern Ontario, focusing on regional quality improvement opportunities. The committee has begun the process of reviewing relevant information in order to identify trends, issues, and priorities for enhancing our system of maternal, newborn, child and youth care. It will facilitate the implementation of approved initiatives and will explore opportunities to integrate Public Health and Community Care data, in order to ensure continuity across the continuum of care, and increase emphasis on prevention.

Quarterly Report – Q1, 2015-16

This Quarterly Report highlights accomplishments and events between **April 1st and June 30th, 2015.**

# Partner Organizations

|  |  |
| --- | --- |
| **Partner Hospitals:*** Alexandra Hospital
* Alexandra Marine and General Hospital
* Bluewater Health
* Chatham-Kent Health Alliance
* Grey Bruce Health Services
* Hanover & District Hospital
* Huron Perth Healthcare Alliance
* Leamington District Memorial Hospital
* Listowel Wingham Hospital Alliance
* London Health Sciences Centre
* Middlesex Hospital Alliance
* North Wellington Healthcare
* South Bruce Grey Health Centre
* St. Thomas Elgin General Hospital
* Tillsonburg District Memorial Hospital
* Windsor Regional Hospital
* Woodstock Hospital
 | **Partner Community Care Access Centres:*** South West CCAC

**Partner Public Health Units:*** Middlesex-London Health Unit
* Chatham-Kent Public Health Unit
* Perth District Health Unit
* Windsor-Essex County Health Unit
* Grey Bruce Health Unit
* County of Oxford Department of Public Health & Emergency Services
* Elgin St. Thomas Public Health
* County of Lambton Community Health Services Department
 |

# Team and Consultant Visits / Rounds / Skill Drills

* **Chatham Perinatal Rounds** – April 8, 2015
	+ Conducted Case Reviews – (R. Natale, H. Roukema, G. Peterek)
* **Hanover Perinatal Rounds** – April 9, 2015
	+ Conducted Case Reviews – (J. Schmidt, H. Roukema, K. Barzsa-Jenkins)
* **Owen Sound Perinatal Rounds** – April 16, 2015
	+ Conducted by Videoconference – ( J. Schmidt, H. Roukema, K. Barzsa-Jenkins)
* **Walkerton Perinatal Rounds** – May 20, 2015
	+ Conducted Case Reviews – (R. Natale, K. Coughlin, K. Barzsa-Jenkins)
* **Woodstock** **Perinatal Rounds** – May 28, 2015
	+ Conducted Case Reviews – (J. Schmidt, H. Roukema, K. Barzsa-Jenkins)
	+ Data entry of post-event evaluations, attendance updates. Report forwarded to CME office, with the exception of Walkerton and Woodstock, due to CME expiry (S. Johnston)

Perinatal Consultant Visits

* Strathroy Nursing Education Visit – April 7, 2015 ( K. Barzsa-Jenkins)
* Bluewater Health (Sarnia) Nursing Education Visit (Labour Support Workshop) - April 14, 2015 (G. Peterek)
* Owen Sound Nursing Education Visit – April 21, 2015 (K. Barzsa-Jenkins)
* Woodstock Nursing Education Visit – April 28, 2015 (G. Peterek)
* Listowel Skill Drill Presentation (Assisting with Birth/shoulder Dystocia) May 12 & 13 (Rotating Groups – total of 64 staff) (G. Peterek)
* Wingham Skill Drill Presentation (Assisting with Birth/shoulder Dystocia) May 27 & 28 (Rotating Groups – total of 48 staff) (G. Peterek)
* Walkerton Nursing Education Visit (Obstetrical Emergencies) - June 3, 2015 (G. Peterek)
* Goderich Nurse Education Visit (Neonatal Hypoglycemia, Gestational Hypertension, Labour Support) – June 24, 2015 (K. Barzsa-Jenkins)
	+ Evaluations entered into Survey Monkey; summary report prepared (S. Johnston)
	+ Data entry and collation of evaluations – S. Johnston

Paediatric Consultant Visits

* **OTN repatriation events** (J. Tijssen, D. Jowett)
	+ Multidisciplinary OTN meeting to discuss medically complex patient returning for treatment closer to home. Interestingly, these complex cases have never utilized OTN in the past to help relay important details concerning patient care expectations in the past. MNCYN has brought this forward. MNCYN will continue to be involved with repatriation to assist with paediatric specific education needs for nurses or allied health. Successful events involving regional partners in:
		- BWH, Sarnia, May 15 2015
		- Stratford (HPHA) x2
		- Owen Sound
		- Chatham (CKHA)
		- Windsor (WRH)
* **Paediatric assessment and skill days:** (D. Jowett)
	+ Stratford (HPHA)
	+ Chatham (CKHA)
		- Stratford and Chatham have increasingly included Registered Practical Nurses in the care provided to paediatric inpatients. Paediatric assessment and skill days are used to provide basic paediatric assessment foundation to these groups. These sessions were attended by both RNs and RPNs.
	+ Palmerston Nursing Paediatric Assessment Day May 29
		- 15 nurses attended
* **Paediatric Advanced Life Support course**
* Kincardine \* 12 physicians attending
* London

# Perinatal Review (Survey)

* **North Wellington Health Care** (Palmerston District Hospital & Louise Marshall Hospital, Mt. Forest) - May 21, 2015
* Survey conducted by J. Schmidt, H. Roukema, G. Peterek
* Survey report dictated by G. Peterek.
* **Strathroy Hospital** Perinatal Review
* Revisions made and Survey Report printed, collated and mailed
* **Chatham Kent Health Alliance** – Hospital Perinatal Review
* Reviewed / revised by R. Natale, H. Roukema and G. Peterek
* Final review of report (G. Peterek)
* Finalization of report for distribution – Report printed, collated, assembled and distributed to stakeholders by mail with prepared letter (S. Johnston)

# Education / Workshops / Conferences

* **Maternal Newborn Nursing Course**
	+ Taught both in-person and via OTN (G. Peterek)(9 sites, 35 students)
	+ Collation of Student Final Grades for Submission to Fanshawe College – G. Peterek
	+ Collation of Course Attendance, Evaluations and Grades and Invoice
		- Submitted to Fanshawe College by S. Johnston
	+ Promotion/advertisement of Fall 2015 Course Brochure to regional Perinatal Nurse Leaders and other participating hospitals – G. Peterek
	+ Prepare, email and track invoice to Fanshawe for portion of fees (S. Johnston)
* **Breastfeeding Course for Health Care Providers** - June 8,15, 22
	+ Hosted in collaboration with Fanshawe College
	+ Taught via videoconference by guest lecturer M. LaSalle (BFI assessor, IBCLC)
	+ Reviewed preparations for course with instructor (G. Peterek. K. Barzsa-Jenkins)
	+ Course attended by K. Barzsa-Jenkins
	+ Update (daily) of last minute registrations, update of OTN site registrations (weekly), tracking of courier for materials to ensure no delivery issues (S. Johnston)
* **Neonatal Resuscitation Program (NRP)**
	+ **New Instructor Course** - Apr 24, 2015 ( conducted at LHSC by K. Coughlin, G. Peterek, K. Barzsa-Jenkins, D. Jowett, S. Johnston)
		- Updating of registration list and required documentation, printing and packaging of course materials, pre-course instructions to registrants, finalize catering and processing of invoice, assign groups, equipment check, data entry of NRP instructor roster and online submission to Canadian Paediatric Society, data entry and analysis of course evaluations (S. Johnston)
* **Acute Care of At Risk Newborns (ACoRN) workshop – Jun 18-19, 2015**
	+ ***Event Days*** (Team)
		- Registration /Coordination / facilitation of conference activities (S. Johnston)
		- ACoRN presentations Day 1 – (K. Coughlin, H .Roukema, G. Peterek, K. Blaine (Guest Lecturer))
		- Room setup and preparation for Day 2 (K. Barzsa-Jenkins, G. Peterek, S. Johnston)
		- ACoRN Skill Stations Day 2 facilitated by K. Coughlin, H. Roukema, G. Peterek, K. Barzsa-Jenkins and several guest facilitators
* **Fetal Health Surveillance**
	+ Stratford FHS Workshop – April 23, 2015 (K.Barzsa-Jenkins) – 20 attendees
	+ Bluewater Health, Sarnia FHS Workshop – Jun 2, 2015 (K.Barzsa-Jenkins)
	+ SBGHC, Walkerton FHS Workshop – Jun 3, 2015 (G. Peterek)
	+ SBGHC, Walkerton FHS Workshop – June 4, 2015 (G. Peterek)
	+ MHA, Strathroy FHS Workshop – Jun 11, 2015 (K.Barzsa-Jenkins)
	+ Grey Bruce Midwives, Owen Sound FHS Workshop – June 24, 2015 (G. Peterek)
	+ Grey Bruce Midwives FHS Workshop – Jun 26, 2015 (K.Barzsa-Jenkins)
* Documentation completion: certificates prepared & printed, attendance sheet updated (post event), evaluations entered and summary report prepared (S. Johnston)
* **ENPC (Emergency Nurse Pediatric Course)** 🡪 LHSC (D. Jowett)
* **Resident Skills day, LHSC** 🡪 Chest tubes
* **HPHA Stratford Simulation Day 3 simulator stations**
	+ All Stratford paediatricians attended
* **Period of Purple Crying / Click for Babies Campaign**
	+ Click for Babies Webinar – May 21
		- Discussion re: annual campaign strategies (K. Barzsa-Jenkins)
* **PEM Conference – April 29, 2015** (D. Jowett) - Pediatric Emergency Day Refresher course.

MNCYN contributed significantly, as part of the organizing committee. The MNCYN Paediatric Advancement Program will continue to be involved as a major part of this annual conference. Increasing the profile of the MNCYN Paediatric Program and potentially generating revenue.

* + 188 participants (positive evaluations)
	+ **Course Agenda**
		- Focus on the Infant
		- Ten Best Papers in PEM 2014/15: Best Evidence
		- Sick vs. Not Sick: Triage of Infants
		- Pediatric Dermatology: Name that Rash
		- Don’t miss the Diagnosis: Interactive X-Ray Cases
		- Accidental vs. Non-Accidental Injury?
		- Q & A Period
		- Blue Baby: Emergent Diagnosis and Management
		- UTI Update
		- Challenging Cases from the Front Lines:
			* The Febrile Young Infant
			* The Little Wheezer: To Treat or not to Treat?
	+ Review of planning committee email communications, advice and oversee student tasks, update of online re: late registrations, cancellations, printing, collating, packaging of course handouts, tracking of expenses (S. Johnston)
* Secured $2,000.00 for MNCYN to help offset costs of using support services for outreach (e.g. Respiratory Therapist)

Event Planning

* **Annual Perinatal Outreach Conference – Sept. 30, 2015**
	+ Update online registration form (SimpleSignup) (S. Johnston)
	+ Creation of advance Conference Flyer, processing of online order, distribution on site (S. Johnston)
	+ Research speakers, credentials, topics (S. Johnston)

# MNCYN Projects

* **MNCYN Perinatal Capacity Assessment project**

The project focuses on assessing regional capacity in light of historical, current and projected birth volumes in Southwestern Ontario. It aims to identify existing resource and service gaps, and provide a foundation for future planning. The initiative primarily targets the maternal-newborn populations through:

* Improvement in the perinatal retro-transfer process;
* Increase the appropriate utilization of Level II services for Level II mothers and infants, as opposed to transfer to Level III; and
* Prevent births with Level III acuity in Level I or II centres.

The Perinatal Capacity Assessment Project was completed on time and under budget. A final draft, including recommendations, was presented to the Regional Steering Committee in the spring of 2015. MNCYN is working closely with our LHIN partners to develop a dissemination strategy and plan the next key steps

* **MNCYN Data & Quality Improvement Committee Meeting** – x2 (H. Roukema, R. Gratton, F. Harmos, G. Peterek, D. Jowett).The MNCYN Data and Quality Improvement Committee is the first of its kind in Southwestern Ontario, focusing on regional quality improvement opportunities. The committee has begun the process of reviewing relevant information in order to identify trends, issues, and priorities for enhancing our system of maternal, newborn, child and youth care. It will facilitate the implementation of approved initiatives and will explore opportunities to integrate Public Health and Community Care data, in order to ensure continuity across the continuum of care, and increase emphasis on prevention. Current focus is on:
1. Reviewing data collected and shared under the terms of the MNCYN Data Sharing agreement;
2. Addressing data quality issues;
3. Making recommendations re: future analysis and indicator inclusion/exclusion;
4. Identifying policy issues and/or strategies for addressing key trends and/or concerns arising from the data;
5. Supporting the MNCYN Strategic Plan;
6. Advancing the MNCYN’s performance management process;
7. Collaborating with BORN Ontario and the Provincial Council for Maternal and Child Health on the development and adoption of Quality Based Procedures ; and
8. Exploring research opportunities.
* **The Baby-Friendly Initiative** (F. Harmos)
	+ Provincial Clearinghouse Advisory Committee
		- Potential for new website to be available by late summer, 2015
	+ Provincial BFI Strategy meeting
	+ Completed draft baseline report re current practices at LHSC
	+ Submitted proposal for standardized, BFI-compliant, discharge package
	+ Researched and provided information relevant to approach to formula contract renewal
	+ Reviewed and provided feedback on the new BORN BFI Summary
* **Simulation Outreach business plan** 🡪 Updated and submitted final draft to LHSC leadership (F. Harmos)
* **MNCYN Paediatric Experiential Learning Agreement**

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* **Paediatric Indicators** – F. Harmos
	+ Working with Decision Support at LHSC to refresh the MNCYN paediatric indicators, as well as how these are presented in our regional “dashboard”
* **Perinatal Manual**
	+ Ongoing editing / revisions
		- K. Barzsa-Jenkins
		- Final editing and upload of 4 chapters to website (S. Johnston)- pending

# Special Meetings

* **Regional Steering Committee** – Goderich – April 10, 2015 (F. Harmos, R. Natale, H. Roukema)
	+ Draft financial report approved, as well as reporting schedule
	+ Strategy one-pager and reporting matrix approved
	+ Perinatal Capacity Presentation was well-received
		- Attendance at meeting, minute-taking and preparation of report (Anita Bunnie, Fanshawe student placement)
* **Annual Partner Visits** – annual meetings with MNCYN regional partners, aimed at “taking the pulse of the network” and identifying opportunities for future activity (F. Harmos)
	+ St. Thomas
	+ Wingham (LWHA)
	+ Chatham (CKHA, CKPH)
	+ Windsor (WRH, LDMH, WECHU)
	+ Owen Sound (GBHS, GBPH)
	+ Walkerton (SBGHC, HDH)
	+ London (LHSC, SW CCAC)
	+ Sarnia (BWH, LHU)
	+ Woodstock (WGH, OCPHES)
	+ Palmerston (NWHC)
		- Introductory meetings with new MNCYN contacts at Elgin St. Thomas PH (Darrell Jutzi) and Gray-Bruce Public Health (Lynda Bumstead) – F. Harmos
* **PCMCH Child and Youth Advisory Committee Meeting (Toronto)** – F. Harmos
* **CAPHC Transitions CoP** x 2 (F. Harmos)
	+ National Transitions to Adult Care Community of Practice
* **BFI Implementation Workshop** – Sarnia, April 8, (F. Harmos)
* **Regional Nurse Leaders’ Meeting, Bluewater Health Sarnia** – May 8, 2015
	+ Attended by 23 Nurse Leaders and Educators, as well as Guest Presenter, Doris Balcarrus, Grand-River Hospital, Kitchener, and Monica Poole, BORN Ontario.
	+ MNCYN attendance (G. Peterek, D. Jowett, K. Barzsa-Jenkins, S. Johnston)
* **Quality Based Procedure** “Asthma” meeting, PCMCH (D. Jowett)
* **Children’s Hospital targeted data review** 🡪 2 meetings
	+ Goal to identify opportunities for additional telemedicine services while simultaneously supporting family – centred care (J. McCallum, S. Elson, F. Harmos)
* **Canadian Perinatal Partnership Coalition Meeting (Quebec City)** - June 7 & 8
	+ Attended by F. Harmos, G. Peterek
	+ Met with Marie-Josee Trepanier (Executive Director, CMNRP, to discuss issues of common relevance to our networks, including data collection, quality improvement, strategy, working with PCMCH, sharing resources.
* **SOGC Annual Clinical and Scientific Conference (Quebec City)** – June 9-11
	+ Attended by G. Peterek

# Conference Presentations

**Canadian Perinatal Partnership Coalition Meeting (Quebec City)** - June 7 & 8

* + Submitted and presented MNCYN Annual Report (F. Harmos, G. Peterek)

# Opportunities

As a result of the “OTN Initiative”, MNCYN the Paediatric Advancement Program is receiving more requests for updates of patients being transferred to PCCU.

MNCYN is working with www.TREKK.ca to explore opportunities around MNCYN taking a lead role in facilitating the uptake of TREKK guidelines/recommendations. Further dialogue with program leadership scheduled for September 2015.

# *Quarterly Progress Report*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Goal** | **Objective** | **Inititative** | **Measurement** | **Priority Owner** | **Progress in 2015** | **Mitigation strategy (if yellow or red)** |
| **Q1** | **Q2** | **Q3** | **Q4** |
| **Quality Health Outcomes** | Implementing the Baby Friendly Initiative (BFI) to create an environment conducive to the best possible start in life for newborns | Roll-out BFI Toolkit to support implementation | # of organizations having received the toolkit and training. Target 26/26 | Felix Harmos, regional Managers |   |   |   |   |   |
| Public Health Units to achieve designation within 2 years | Target: 6 of 8 (75%) | PHU BFI Leads |   |   |   |   |   |
| Implement learnings from the Breastfeeding Study Pilot | Decrease inappropriate hospital supplementation rates | BORN Summary data (Target to be developed) | Manager, Mother-Baby Unit, LHSC |   |   |   |   |   |
| Review availability and timing of resources to support optimal breastfeeding | Timely progress on the 10 steps to BFI | Manager, Mother-Baby Unit, LHSC |   |   |   |   | Will continue to facilitate access to education resources and will advocate with Senior Leadership. |
| Support the work of the Provincial Council for Maternal and Child Health through membership on committees and working groups, as well as promoting the uptake of emerging recommendations: | Paediatric Levels of Care Expert Panel | Regional representaiton at PCMCH | Jill Craven |   |   |   |   |   |
| Support timely retro-transfers to free up tertiary resources for high risk women and infants. | NB: Will be difficult, as multi-dimensional | Dr. Gratton, Dr. Roukema |   |   |   |   |   |
| Advance care coordination for children who are medically fragile and/or technologically dependent | PCMCH guidelines and KT strategy | Felix Harmos |   |   |   |   |   |
| Transition to adult health care services | CAPHC guidelines and KT strategy | Felix Harmos |   |   |   |   |   |
| **Improved Systems Integration** | Complete the Perinatal Capacity Assessment Project  | Provide eveidence-informed recommendations | Complete recommendations and Close-out report by June 2015 | Felix Harmos |   |   |   |   |   |
| Support the implementation of adopted recommendations | Present findings to all stakeholders by Dec. 2015 | Felix Harmos |   |   |   |   |   |
| Seek to address known data and knowledge gaps. | Develop and implement a follow-up strategy by [date TBD by Committee] | MNCYN Data and Quality Improvement Committee |   |   |   |   |   |
| Develop additional telemedicine consultation services and telemedicine clinics with our regional hospitals | Pilot the MNCYN Telemedicine Follow-up and Repatriation Planning Project | Complete pilot and evaluation by late 2016  | Dr. Janice Tijssen, Doug Jowett |   |   |   |   |   |
| Paediatric Tele-Nephrology follow-up clinic (WRH-LHSC) | Evaluate outcomes and assess scalability | Dr. Guido Filler, Dr. Lenna Morgan |   |   |   |   |   |
| **Improved Asset Management** | Build a repository of BORN data summaries into the MNCYN website and update the MNCYN paediatric "dashboard" in the Members-only section | Key Performance Indicators | KPI Dashboard | Felix Harmos |   |   |   |   |   |
| BFI Summary Indicators | BFI Summary Info. Tool | Felix Harmos |   |   |   |   |   |
| MNCYN Hospital Profile | Hospital Profile Information tool | Felix Harmos |   |   |   |   |   |
| Expand MNCYN data collection and reporting capabilities to serve MNCYN system improvement goals | Identify relevant indicators, collect data, especially strengthen Public Health input | Will emerge from work of the Committee | MNCYN Data and Quality Improvement Committee |   |   |   |   |   |
| Standardize breastfeeding surveillance | Support the implementation of the Locally Driven Collaborative Project | Inclusion of LDCP guidelines by 75% of PHUs by 2017 | Felix Harmos (will need to identify PH co-lead) |   |   |   |   | Developing the role of Public Health Consultant will be the initial priority. |
| Review transfer from MNCYN partners to LHSC ED and subsequently dischsrged home or admitted for <24 hrs | Conduct study and dissemminate findings. Plan and execute follow-up. | Complete study by 2016 | Dr. Erin Peebles |   |   |   |   |   |
| Provide regional PH Best Practice Educator across all nine PHUs, consistent with PH core competencies | Develop framework for the role and buy-in | Expand current consultant model by end 2017 | Felix Harmos, will need to identify PH co-lead |   |   |   |   |   |
| **Enhanced Learning and Growth** | Continue the provision of education that is responsive to system improvement goals.  | Implement the Experiential Learning Agreement | Agreement signed by LHSC and Community Paerdiatric Centres | Felix Harmos |   |   |   |   | LHSC prepared to sign agreement after regional partners do so. Only two have signed. May need to re-evaluate usefulness. |
| Support the deployment of the Paediatric Levels of Care | Participation on PCMCH expert Panel. Assist with implementation | TBD | Felix Harmos |   |   |   |   |   |
| Support the regional Baby Friendly Initiative through formal education | Deliver and evaluate the MNCYN/Fanshawe 20-hour BFI Course | Student evaluation forms | Gwen Peterek |   |   |   |   |   |
| Explore the feasibility of new learning opportunities | Regional PH conference | TBD | TBD |   |   |   |   | Developing the role of Public Health Consultant will be the initial priority. |
| Paediatric Conference | TBD | Doug Jowett |   |   |   |   |   |
| Team-based simulation and training | TBD | Karen Laidlaw, Felix Harmos, Doug Jowett |   |   |   |   |   |
| Begin a coordinated effort to appropriately address the needs of the end of life paediatric population | Convene Expert Panel to conduct a needs assessment and provide recommendations | Panel recommendations by early 2016 | Anita Cole (SW CCAC), Felix Harmos |   |   |   |   |   |
| Advocate for the provision of culturally competent services | Coordinate with the Social Determinants of Health nurses in PHUs and other HCPs to enhance our understanding of population diversity and needs.  | Educational materials wil reflect cultural diversity where appropriate by 2017 | PHU Lead (and Dr. Pervez Faruqi?) |   |   |   |   |   |
| Create a sustainable MCNYN scholarship fund to support Nursing / Allied Health continuing education and raise the profile of the Network | Develop scholarship framework and implement | Make public by end of 2015 | Felix Harmos |   |   |   |   | Will need to re-prioritize. |

Sincere thanks for your support and for your generous contributions to advancing maternal, newborn, child and youth care across our region and beyond!

* + - Felix Harmos