

# Children's Hospital Launches Paediatric Emergency Virtual Clinic

Children's Hospital is launching a virtual clinic for families who are concerned their child may require emergency care. Starting May 11, parents and children can speak to a paediatric emergency physician by video conference to discuss the child's condition and, together, determine next steps such as seeing a primary care provider, or coming into the Emergency Department.

The virtual clinic will operate 7 days a week from 5-9pm. It does not replace in-person visits to the Emergency Department; rather, it provides a way for families to reach out for care if they may be hesitant to visit the hospital because of COVID-19. Parents seeking a virtual visit will call 519-685-8735 and be connected with clerical staff who will generate a patient registration and send an email invitation to join a Cisco WebEx meeting. This invitation includes instructions to download the software on their smartphone, and what to expect during their appointment. Consultations will occur on a first-come, first-serve basis.



**Children's Hospital**  
London Health Sciences Centre

**PAEDIATRIC EMERGENCY VIRTUAL CLINIC**

 **519-685-8735**

Hours of Operation: 5pm-9pm every day  
Please have Health Card and Email ready