

Ambulatory Care: COVID-19 Screening and Patient Management Principles

Screening Requirements for COVID-19:

- All patients and essential visitors are required to be screened over the telephone within 72 hours of to their appointment
- All patients and essential visitors are required to be screened upon arrival to the facility.
- “**COVID-19 PERIMETER ACTIVE SCREENING for Patients / Visitors**” questions will be utilized for telephone and perimeter screening.

Screening Outcome (telephone and/or perimeter) - PASS:

- Patients and essential visitors that pass all screening questions may attend the medical appointment.
- Patients and essential visitors should be advised to call the clinic if their symptoms or contact history changes prior to the appointment
- Patients and essential visitors should be advised that screening will be required again upon arrival to the facility

Screening Outcome (telephone and/or perimeter) – Fail:

- Patients that fail screening assessment should be reviewed with the MRP or NP and the appointment deferred, if possible.
 - If patient symptoms and exposure history is consistent with COVID-19, consider deferring the appointment and sending the patient for testing. Provide self-isolation instructions to patient.
- Essential visitors that fail symptom questions (Q1-5) may not attend the appointment, alternative arrangements must be made. They should be advised to self-isolate and contact Public Health for further direction. Essential visitors that fail contact/travel questions (Q6-8) may attend, provided they can adhere to masking procedures.

Management of a Suspect or Confirmed COVID-19 patient that requires an appointment:

- Known COVID-19 positive patients (Q1) are required to be escorted directly to a private room in clinic by portering or clinic staff.
- Suspect COVID-19 patients (Q2-8) may proceed directly from perimeter screening to clinic provided they can follow hygiene instructions and adhere to masking procedures. If they are unable to adhere to masking procedures, they must be escorted directly to clinic by portering or clinic staff.
- Suspect COVID-19 patients should be placed directly into a private room and should not wait in waiting areas
- Suspect or confirmed COVID-19 patients should be managed on Droplet & Contact Precautions with the appropriate signage. Droplet & Contact Precautions with Enhanced PPE should be utilized for aerosol-generating medical procedures, negative pressure room preferred.
- Only essential staff should enter room.
- Patients should be sent home with instruction for mask use and self-isolation.